



To our valued customers,

The Coronavirus (COVID-19) is having a significant impact on our community and on many business operations including our own.

Growers Services is taking the risk to our staff, customers and community seriously and are doing what we can to prevent further spread of COVID-19.

We understand that you may have concerns around the impact this could have on our ability to provide you with the sales, parts and service you have come to rely upon.

To continue operating under the new social distancing rules and recommended best practices, we have put in place the following preventative measures:

- Branch Changes
 - Our branches and internal departments are limiting their interaction with each other
 - We have also limited the number of people in rooms at any one time
 - All regularly used doors (including customer entrances) are propped open
 - Please abide by social distancing rules as directed by our staff
- Parts Sales
 - Our parts counters are still open but with some extra safety measures
 - A line of tape has been set out in front of our parts counter to indicate where it is safe to stand while interacting with our parts staff
 - We encourage placing orders by phone where possible
- Machinery Sales
 - Our sales staff are still available to discuss your machinery needs
 - Please adhere to social distancing laws and ensure you keep 1.5m from them
- Workshop
 - Our workshop staff are to be contacted via phone only
 - No customers/visitors may enter the workshop
- Field Service
 - Please respect social distancing rules and allow our staff to work in isolation at your properties
 - Our staff are equipped with gloves and have been instructed to keep a safe distance from other on-field personnel

Growers Services is committed to supporting our customers through this challenging period and believe that through our customers we are providing an essential service to the community. Our customers are supplying food to the world at a time when it is needed most.

We all have an obligation to do our part to support the community through this period of uncertainty. If you are not one of our customers, we still stand ready to support your operations.

Please continue to monitor our website and Facebook page for any further developments.